

**TECHNICAL DATA
DOCUMENT**

Troubleshooting by Part

Symptom · Cause · Corrective Action
for every FanMist component



KEY SPECIFICATIONS

OPERATING PRESSURE
1000-psi

HPS PROOF POINT
550 psi within 25 s

NOZZLE CRACKING
300 psi

SUPPLY WATER
25 – 100 psi · $\geq 1.5 \times$ pump capacity

THERMAL RELIEF
Opens above 145 °F

EDV DRAIN PER CYCLE
 $\approx \frac{1}{4}$ gallon

PUMP OIL CHANGE
First 50 h, then every 500 h

SEALS / PACKINGS
Every 2,000 – 2,500 h or when
leaking

PUMP VALVES
Every 2,500 h or as needed

TECHNICAL SUPPORT
765-702-4083

Technical Support
765-702-4083
IndustrialHumidityControl.com

How to Use This Guide

This guide gathers every FanMist troubleshooting item and sorts it **by part**, so a technician can go straight to the component in question. Each section lists the part numbers it covers and the Technical Data Document with full detail. If you know the symptom but not the part, start with the Quick Symptom Finder.



Safety Warning

Always lock out/tag out electrical power, depressurize the system (the EDV must open) and verify zero pressure on the gauge before any inspection or repair. Use proper safety equipment. Maximum operating pressure is 1000-psi.

Sections by Part

Part	Part Numbers	Page
A Humidistat	HRO20	2
B PLC, Indicators & Controls	Omron PLC · indicator lights · fan override toggle	2
C Pump Station Electrical	10 A breaker · fuses · transformers · #93301	2
D Inlet Solenoid Valve	93368 (115V) · 93596 (230V)	3
E Pre-Filter & Water Treatment	92609 housing · 92608 cartridge · 95062 wrench	3
F High-Pressure Pump	EP1812S17 · EP1508S34 · Oil #93222	4
G Unloader Valve & Thermal Relief	93521	5
H High-Pressure Safety Switch (HPS)	93656 · PSS31 Black	5
I Electric Drain Valve (EDV)	95001 · coils 95003/04/05 · DIN 95002.DIN	5
J Drain Line & Bladder Tank	3/8" drain line · bladder tank (by others)	6
K Tubing & Slip-Lok Fittings	3/8" · 1/2" tube · 927xx / 957xx fittings	6
L Mist Ring & Ball Valve Assembly	93706/93718/93712/93711 · 92707 · 92632 · 93163	6
M Nozzles	1.85N – 10.58N · filter 51000	7
N Fans & Fan Relays	VBS36A · VBS36CF · RIB2401B · RIB243P	7
O System Performance	Whole system	7

Quick Symptom Finder

Symptom	See Sections
Red FAULT light	H · D · E
Pump will not start	A · C · B
No water to the pump	D · E
Low or fluctuating pressure	G · F · E · K
Nozzles drip after shutdown	I · M
No mist at a fan	L · M
Fans do not run	N · B
Leaks or noise at the pump	F
Humidity not reached	O · A

CRITICAL — DO NOT CONTINUE TO RUN the pump if you see: a drop in pressure · fluctuating pressure · vibration · unusual noises · external water or oil leaks · excessive pump heat · water in the crankcase oil · premature wear of parts. Ignoring these signs can cause serious internal damage, shorten pump life and void the 5-year pump warranty.

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Troubleshooting · Sections A – C

Humidistat · PLC, Indicators & Controls · Pump Station Electrical

A Humidistat HRO20

IHC–TDD–WIR–1026–RevA

Symptom	Possible Cause	Corrective Action
System never cycles ON, or will not turn on at all	RH set point too low, or sensor failure	Verify the RH set point is above current room humidity. Test the humidistat output with a 24 VAC meter.
Pump will not start, or stops unexpectedly	No 24 VAC start signal from the humidistat or PLC	Verify the 24 VAC supply and the humidistat wiring (#1/#2/#8 → NEUTRAL/HOT/RELAY). Check the cube relay green light.
Intermittent or no 24 VAC signal to the PLC	Broken 18-gauge control wiring	Check the 3-wire cable from the humidistat to the pump. Repair or replace.
System runs continuously	Humidistat sensor in the wrong location	Relocate the humidistat to a representative area at eye level.

B PLC, Indicators & Controls Omron PLC · indicator lights · fan override toggle

IHC–TDD–PLC–0926–RevA

Symptom	Possible Cause	Corrective Action
Amber MAINT light on	500 pump run hours reached	Perform the 500-hour maintenance (oil change, pre-filter, belt inspection, pump head leak check). Reset the PLC timer by pressing buttons 3 + 4 together.
Green light does not come on when the pump runs	PLC output or wiring issue	Check the PLC screen status circles. Verify the supply to the PLC.
PLC does not reset after a fault	Fault counters not cleared	Press ESC on the PLC screen to view the counters. Turn the start signal OFF, then ON.
Timer settings incorrect	Factory settings changed	Reset T1/T2 to 10 s for sequencing and Tb to 25 s. Reset the maintenance timer with buttons 3 + 4.
Manual override toggle has no effect	Wiring or contactor failure	Check the “Fan Control” strain relief and the relay box wiring.

C Pump Station Electrical 10 A breaker · fuses · transformers · #93301

IHC–TDD–WIR–1026–RevA

Symptom	Possible Cause	Corrective Action
Whole pump is dead	Plant 20 A breaker, internal 10 A breaker, or pump switch off	Check the dedicated plant breaker, the pump’s 10 A breaker and the pump on/off switch.
Control power suddenly lost	Transformer secondary fuse blown	Check and replace the secondary fuse. Spare fuses are bagged inside the pump box.
One circuit dead, others working	Panel fuse blown	Replace with a spare of the same rating (1.5 A on 115V; 0.6 A on 480V).
480V station: no control power	Step-down transformer #93301 or its 0.6 A fuses	Check the 0.6 A fuses and the 480 × 230 transformer output.



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Troubleshooting · Sections D – E

Inlet Solenoid Valve · Pre-Filter & Water Treatment



Inlet Solenoid Valve

93368 (115V) · 93596 (230V)

IHC–TDD–ISV–1026–RevA

Symptom	Possible Cause	Corrective Action
Clicking sound present, but no water flow	Debris, scale or a damaged diaphragm inside the valve	Replace the complete solenoid valve body. Check water treatment (TDS/hardness).
Inlet solenoid not opening	Failed coil or diaphragm	Check the DIN plug and the coil supply voltage (115V or 230V). Replace the solenoid.
No audible or tactile click when the system is called	Faulty coil, bad DIN plug, or no PLC output	Inspect the DIN plug and wiring. Replace the coil. Test PLC relay “1.”
No water flow to the pump when the system starts	No coil voltage, or a failed coil	Check for the click. Test the voltage at the coil. Inspect or replace the DIN plug or coil.
Intermittent water flow or erratic pump pressure	Loose DIN plug, low voltage or a failing coil	Tighten the DIN plug connections. Verify a stable coil supply voltage. Replace the coil.
Pump pressure builds slowly, or the red FAULT light comes on	Restricted flow, or no water through the solenoid	Verify the inlet gauge reads 25–100 psi. Clean or replace the solenoid valve.
Water keeps flowing or drips after the pump shuts off	Solenoid stuck open, or a torn diaphragm	Replace the complete solenoid valve body.



Pre-Filter & Water Treatment

92609 housing · 92608 cartridge · 95062 wrench

IHC–TDD–PSV–1026–RevA

Symptom	Possible Cause	Corrective Action
Frequent pre-filter replacement	Poor inlet water quality	Install additional upstream filtration (RO/softener).
Low inlet pressure to the pump (or cavitation)	Clogged pre-filter or a restricted supply line	Replace the 5-micron cartridge (#92608). Verify 25–100 psi supply and flow $\geq 1.5 \times$ pump capacity.
Pressure fluctuations	Clogged pre-filter, scale in the lines, or leaks	Replace the pre-filter, flush the system and check for leaks.
Nozzles clog frequently	Scale or particulates from untreated water	Install or test the RO or softener. Replace the pre-filter.
White mineral dust settling in the plant (“air dusting”)	Dissolved minerals (TDS) in the supply water	Install reverse osmosis (RO) upstream of the pump. A softener alone does not lower TDS.

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Troubleshooting · Section F

High-Pressure Pump



High-Pressure Pump

EP1812S17 · EP1508S34 · Oil #93222

IHC-TDD-EPS-0926-RevA

Symptom	Possible Cause	Corrective Action
Water leaking from the underside of the brass pump head	Worn packings, seals or V-packings	Replace the seal kit immediately to protect the internal components.
Water in the crankcase oil, or milky oil	Worn seals letting water in, or humid air condensing inside the crankcase	Replace the seals, change the oil (#93222) and inspect the plungers.
Excessive vibration, noise or load knocking	Loose pulley/belt, worn pump components, or debris/mineral buildup in the valves	Stop the pump immediately. Tighten or replace the belt. Inspect, clean or replace the valves and plungers.
Loud knocking noise in the pump	Pulley loose on the crankshaft, broken or worn bearing or rod, or a valve stuck open/shut	Check the key and tighten the screw. Replace the bearing or rod(s). Replace the bad valve.
Low pressure	Worn nozzle, belt slippage, air leak in the inlet plumbing, or a clogged inlet strainer	Replace the nozzle with the proper size. Tighten or replace the belt. Reseal the inlet plumbing. Clean the strainer and check it more often.
Low pressure (continued)	Worn packing (abrasives, cavitation, inadequate water), fouled valves, or a leaky discharge hose	Install proper filtration. Clean the inlet and discharge valve assemblies. Replace worn valve seats or the discharge hose.
Pulsation	Valve stuck open	Check all valves and remove foreign matter.
Pump runs extremely rough, pressure very low	Restricted inlet, air entering the inlet plumbing, or a stuck valve	Size the inlet plumbing properly and check for an air-tight seal. Replace worn cups and valves.
Slight water leakage from under the manifold	Worn packing or a cracked plunger	Install new packing. Replace the plunger(s).
Oil leak between the crankcase and pumping section	Worn crankcase piston rod seals or plunger retainer O-rings	Replace the crankcase piston rod seals and O-rings.
Oil leaking around the crankshaft	Worn or misinstalled crankshaft seal, or a bad bearing	Replace the oil seal and O-ring. Replace the bearing and any heat-damaged spacer or cover.
Oil leaking from the underside or rear of the crankcase	Worn piston rod seals or scored rod; damaged rear cover, drain plug or sight glass O-ring	Replace the seals, piston rod, or the affected O-ring.
Excessive play at the end of the crankshaft pulley	Worn main bearing from too much drive belt tension	Replace the crankcase bearing and correct the belt tension.
Frequent or premature packing failure	Scored plunger, inlet overpressure (> 125 psi), abrasives, excess fluid temperature (> 165 °F), pump overpressure, or running dry	Replace the plungers. Reduce inlet pressure. Improve inlet filtration. Keep pressure and temperature in range. Never run the pump without water.

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Troubleshooting · Sections G – I

Unloader Valve & Thermal Relief · High-Pressure Safety Switch (HPS) · Electric Drain Valve (EDV)



Unloader Valve & Thermal Relief

93521

IHC-TDD-UNL-1026-RevA

Symptom	Possible Cause	Corrective Action
Unstable or fluctuating pressure	Debris in the unloader or worn internal seals	Clean the unloader or replace the valve (#93521). Check water treatment and the pre-filter.
Low pressure: valve not holding its setting	Unloader seat partially plugged, worn or dirty	Clean the valve and check for worn, dirty seats. Restore the factory 1000-psi setting. Never set it higher.
Gauge reads above 1000-psi	Factory setting changed, or the valve is sticking	Do not operate above 1000-psi. Restore the factory setting or replace the valve.
Thermal relief valve discharges often	Inlet water above 145 °F from excessive bypass	Reduce bypass by sizing the pump correctly (30–40% excess target). Improve inlet water cooling.



High-Pressure Safety Switch (HPS)

93656 · PSS31 Black

IHC-TDD-HPS-1026-RevA

Symptom	Possible Cause	Corrective Action
Red FAULT light, no pressure	Pump failed to reach 550 psi within 25 s: leak, low water, clogged filter or poor water quality	Check the lines and filter and test the water treatment. Correct the issue, then reset the PLC (OFF → ON).
System shuts down during the first start-up	High-pressure lines not yet full of water	Cycle the system ON/OFF several times to fill the lines (60 s start-up limit).
System shuts down while running	Line break or leak dropping pressure below the switch point	Check for leaks before restarting. Reset OFF → ON.
Gauge shows ≥ 550 psi but the red light stays on	No HPS signal at PLC Input 1: lead or connection problem, wrong O-ring version, or a failed switch	Lock out power. Check the Blue (Common) and Brown (NO) connections. Confirm the part is #93656 (Black). Replace if needed.



Electric Drain Valve (EDV)

95001 · coils 95003/04/05 · DIN 95002.DIN

EDV TDD

Symptom	Possible Cause	Corrective Action
Nozzles drip after system shutdown	System not fully depressurized: EDV not opening, or the drain line is blocked	Verify the EDV opens and drains about $\frac{1}{4}$ gallon. Check that pressure drops below 300 psi. Clear the drain line.
Excessive water to the drain or bladder tank	EDV stuck open, or the drain is oversized	Check EDV operation. Confirm about $\frac{1}{4}$ gallon drains per cycle.
Water runs to the drain while the pump is running	EDV not closing: no coil power from PLC Output 1, or a failed coil or DIN plug	Check the DIN plug and coil. Verify Output 1 power when the pump runs. Replace the coil (95003/04/05) or the DIN plug (95002.DIN).



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Troubleshooting · Sections J – L

Drain Line & Bladder Tank · Tubing & Slip-Lok Fittings · Mist Ring & Ball Valve Assembly



Drain Line & Bladder Tank

IHC–TDD–PSV–1026–RevA

3/8" drain line · bladder tank (by others)

Symptom	Possible Cause	Corrective Action
High-pressure lines empty at each start, giving weak atomization	Drain line not looped above the high-pressure lines	Route the drain line up to 3" above the highest point in the high-pressure lines, then down to the drain.
Bladder tank not returning water to the supply	Check valve reversed, or low tank air charge	Confirm both one-way check valves point toward the supply line. Verify the 25 psi air charge.



Tubing & Slip-Lok Fittings

IHC–TDD–PSV–1026–RevA

3/8" · 1/2" tube · 927xx / 957xx fittings

Symptom	Possible Cause	Corrective Action
Visible water drip at a fitting	Tube not fully inserted, or the cut edge is scratched	Cut the tube square, ease the edge, fully insert it, then pull back to lock.
Pressure drop or slow pressurization	Leak at a Slip-Lok fitting, or damaged tubing	Inspect each fitting. Re-seat the tube or replace the fitting.
Fitting still leaks after re-seating	Damaged Slip-Lok O-rings	Replace the primary and urethane backup O-rings, or replace the fitting.



Mist Ring & Ball Valve Assembly

IHC–TDD–PSV–1026–RevA

93706/93718/93712/93711 · 92707 · 92632 · 93163

Symptom	Possible Cause	Corrective Action
No water reaching the mist ring	Ball valve closed, or the drop-down tube is blocked	Open the ball valve. Flush the drop-down line.
Water leaking at the ball valve assembly	Loose threaded connections	Tighten with plumber's tape. Check the adapters.

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Troubleshooting · Sections M – O

Nozzles · Fans & Fan Relays · System Performance

M

Nozzles

1.85N – 10.58N · filter 51000

IHC–TDD–NOZ–0929–RevA

Symptom	Possible Cause	Corrective Action
No mist from one or more nozzles	Clogged orifice or internal 5-micron filter, scale from untreated water, or a closed ball valve	Remove and clean or replace the nozzle. Open the ball valve. Check water treatment.
Uneven mist pattern	Partial clog, or the wrong nozzle orifice	Clean, or replace with the correct size (by band color).
Nozzle leaks at the mist ring port	O-ring over-compressed by over-tightening	Replace the O-ring or nozzle. Install finger-tight only.
Irregular spray or drip at the nozzle tip	Minerals built up on the internal spring seal	Disassemble, then soak in 50/50 warm water and vinegar (or Works™ for 1 minute), rinse and reassemble. Improve filtration.

N

Fans & Fan Relays

VBS36A · VBS36CF · RIB2401B · RIB243P

IHC–TDD–WIR–1026–RevA

Symptom	Possible Cause	Corrective Action
Fans do not run when the system starts	No 24 VAC control signal from the pump PLC	Check the fan relay/contactor coil. Verify the 24 VAC wiring from the pump “Fan Control” terminals.
Fan runs in the wrong direction	Incorrect motor wiring	Swap two power leads on a 3-phase motor. Re-test with the manual override toggle.
Fan makes noise or vibrates excessively	Loose mounting or damaged blades	Tighten the bracket bolts. Inspect the safety cable.
Moisture collecting in the fan motor	Missing drip loop, or the motor is mounted wrong	Add a drip loop. Mount with the capacitor on top and remove the 2 bottom drain plugs.

O

System Performance

Whole system

Load Calculator Guide

Symptom	Possible Cause	Corrective Action
Humidity does not reach the set point	Not enough total moisture output, or poor fan/nozzle placement	Check the load calculations against actual output. Reposition the fans. Verify all nozzles are working.
Excessive water use or wet spots	Nozzles too large, or fans not running	Confirm the correct nozzle size. Verify the fan delay and fan operation.

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Preventive Maintenance Schedule

Most problems in this guide are prevented by keeping to the FanMist maintenance schedule. The PLC tracks pump hours and lights the amber MAINT light every 500 hours. Keep a Maintenance Service Log with the date and all work performed.

Task	Frequency	Details / Part #
Change pump oil	After the first 50 hours, then every 500 hours or annually	15 oz of 30-weight non-detergent hydraulic oil (#93222). Run 15 min first to warm the oil. Check the sight window reads half full.
Replace water pre-filter	Every 500 hours, at season start-up, or annually at minimum	5-micron cartridge #92608 in housing #92609 (wrench #95062)
Inspect belt & pump head	Every 500 hours	Replace a worn or cracked belt. Replace seals immediately if the pump head leaks water or oil.
Reset the maintenance timer	After each 500-hour service	Press PLC buttons 3 + 4 together. The amber light goes off.
Replace pump seals/packings	Every 2,000 – 2,500 hours, or when leaking	V-packing seals typically last 500 – 2,500 h depending on water quality. They are not a warranty item.
Service pump valves & plungers	Every 2,500 hours, or as needed	One valve kit repairs all six check valves. Caps need a 27 mm socket and breaker bar.
Clean nozzles	As needed (irregular spray or drip)	50/50 warm water and vinegar soak. Install finger-tight only.
End-of-season shutdown	Off-season	Every 14 days, run 10–15 minutes, OR drain the system completely to prevent stagnation.

Related Technical Data Documents: Omron PLC (IHC–TDD–PLC–0926–RevA) · EP Series Pumps (IHC–TDD–EPS–0926–RevA) · Electric Drain Valve (IHC–TDD–NOZ–0929–RevA) · Inlet Solenoid Valve (IHC–TDD–ISV–1026–RevA) · High-Pressure Nozzles (IHC–TDD–NOZ–0929–RevA) · High-Pressure Safety Switch (IHC–TDD–HPS–1026–RevA) · Unloader Valve (IHC–TDD–UNL–1026–RevA) · Wiring & Schematics (IHC–TDD–WIR–1026–RevA) · Pump Station Views & Parts (IHC–TDD–PSV–1026–RevA).

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