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**Equipment & Installation: Warranty** 

For All Humidification Systems, Equipment and Parts

(1 pg)

## Pump Factory 5 Year Warranty – All Other Components Two Year Warranty

All pumps are warranted against defects in workmanship and materials for five years. The warranty does not apply to components due to normal wear or components due to misuse/abuse or improper applications. All remaining equipment are under two year warranty within the same conditions as the pump warranty.

Repairs Outside the Scope of the Warranty:

- 1. Problems due to improper maintenance, faulty installation, inappropriate additions or modifications to the system, or other problems not due to defects in workmanship or materials.
  - 2. Shipment of returns or replaced equipment costs are outside the covereage of the warranty.

Repairs or Replacement Within the Scope of the Warranty: If a product is defective due to workmanship or materials during the warranty period, then the associated vendor in conjunction with Industrial Humidity Control LLC (IHC) will either repair or replace the product upon vendor and IHC agreement. We always seek to trouble shoot with the tech support side of the vendor to find an immediate solution with the cooperation of maintenance personell responsible for the equipment operation and maintenance upkeep. Neither vendor or IHC is responsible for removal and shipping of equipment if required or the reinstallation of the equipment upon its return to the customer, or any incidental or consequential damages resulting from the defect, removal, reinstallation, or shipment of the product.

Vendor or IHC liability to a customer or any other person shall not exceed the purchase price of the equipment in consideration.